

Terms and Conditions

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1. Eligibility

The Refer a Friend program with USA Clinic Groups is open to all individuals aged 18 and above who are existing and new patients of USA Clinic Groups within the United States. Participants must have a valid and active status with USA Clinic Groups to be eligible to refer a friend. Participants must have a valid email address and phone number to be reachable through the contact information provided to USA Clinic Groups. Participants will not be qualified for the program if participants refer themselves. Participation in the Refer a Friend Program is subject to all federal, state, and local laws and regulations. USA Clinic Groups reserves the right to verify the eligibility of participants and to disqualify any participants who do not meet the specified criteria. All existing and new patients will not be able to receive their \$10 gift reward until after the new patients first initial visit has been completed. The gift certificate is intended for individual use and cannot be distributed to individuals covered by federal healthcare programs. Any attempt to distribute this gift certificate to such individuals may violate federal laws and regulations, including the Anti-Kickback Statute (AKS). The gift certificate is valid for a one-time use only and cannot exceed the limits set forth in AKS and other relevant regulations.

2. How to Participate

In order to participate in the Refer a Friend program with USA Clinic Groups, existing patients must refer friends, family members, or employees who are not current patients of

USA Clinic Groups. Referrals must be filled out completely and submitted through the online website form that will be listed on <https://usaveinclinics.com/refer-a-friend/>.

3. Eligible Referral

An Eligible Referral is a new patient who schedules and completes a qualifying service with USA Clinic Groups. The referral must meet the following criteria:

- a) The referred individual must not be an existing patient of USA Clinic Groups
- b) The referred individual must schedule and complete a qualifying service with USA Clinic Groups
- c) The qualifying service must be accordance with the terms outlined by USA Clinic Groups and must be a paid-for service
- d) The referral must be made through the official referral channels provided by USA Clinic Groups

After completion of service, both the referral and referrer will receive an email containing their \$10 reward inside. In cases where multiple participants refer the same individual, the referral credit will be attributed to the participant whose referral was received first, as recorded by USA Clinic Groups.

4. Rewards

All participants may be eligible to receive a reward for each qualified referral with a maximum of 6 total referrals within 1 calendar year. The reward will be a \$10 electronic gift card emailed to you and your referral after their completed initial visit at any one of the USA Clinic Groups.

5. Qualifying Services

Qualifying services for the Refer a Friend program will be for the following:

- a. Services within USA Vein Clinics
- b. Services with USA Fibroid Centers
- c. Services with USA Vascular Centers
- d. Services with USA Hemorrhoid Centers
- e. Services with USA Prostate Centers

- f. Services with USA Oncology Centers
- g. Services with USA Longevity Centers

All services and consultations are qualified for the Refer a Friend program – reward can only be collected after new patient’s initial visit is completed.

6. Communications

USA Clinic Groups reserves the right to communicate with both the referrer and referred party for program-related purposes. By participating in the Refer a Friend Program, participants consent to receive communication from USA Clinic Groups regarding updates, reward, and other relevant information. Communications may include, but are not limited to – email, phone calls, text messages, and postal mail. Participants may manage their communication preferences by unsubscribing through email or text messages. USA Clinic Groups will handle participant and referral information in accordance with the privacy policy, which can be reviewed on the USA Veni Clinics, USA Fibroid Centers, USA Vascular Centers, USA Hemorrhoid Centers, USA Prostate Centers, USA Oncology Centers, and USA Longevity Centers website.

7. Reward Distribution

Rewards may be distributed according to USA Clinic Groups discretion and timeline. You can expect to receive the reward electronically emailed to both the referrer and referral after the referral patient’s initial visit is complete. Rewards are non-transferable and may not be exchanged for cash or alternative services. If a participant does not receive the reward via email after their first initial visit is completed, please contact marketing@usaclinics.com to report the issue within 48 hours. Participants are responsible for ensuring the accuracy of their contact information to receive rewards promptly.

8. Program Changes

USA Clinic Groups reserves the right to modify, suspend, or terminate the program at any time without prior notice. Changes may include, but are not limited to, adjustments to the eligibility criteria, qualifying services, rewards, or any other aspect of the Program. Participants will be notified of any significant changes through the USA Clinic Groups website, email or other communication channels at the discretion of USA Clinic Groups.

USA Clinic Groups is not liable for any loss or inconvenience resulting from modifications, suspension, or termination of the Program.

9. Compliance

All participants must comply with all applicable federal, state and local laws and regulations while participating in the Refer a Friend Program. Fraudulent or dishonest activity, including but not limited to false referrals, multiple self-referrals, or any attempt to manipulate the program, will result in disqualification from the program and any earned rewards may be forfeited. USA Clinic Groups reserves the right to withhold rewards and legal action against participants engaging in fraudulent activities. USA Clinic Groups will actively monitor the program to ensure compliance and fair play. USA Clinic Groups may, at its discretion, report any suspicious or fraudulent activities to the appropriate authorities for further investigation.

10. Privacy

Participant information will be handled in accordance with USA Clinic Groups privacy policy. By participating in the Refer a Friend Program, participants acknowledge and agree to the collection, processing, and storage of their personal information by USA Clinic Groups for Program-related purposes. USA Clinic Groups is committed to safeguarding the privacy and security of participants' information and will not disclose personal details to third parties for purposes unrelated to the Refer a Friend program without explicit consent. Participants have the right to request access to, correction of, or deletion of their personal information held by USA Clinic Groups by contacting marketing@usaclinics.com. In the event of a data breach, USA Clinic Groups will notify affected participants in accordance with applicable data protection laws.

11. Governing Law:

These terms and conditions are governed by the laws of Illinois where USA Clinic Groups is headquartered. Any disputes arising out of or related to the Refer a Friend Program will be subject to the exclusive jurisdiction of the courts located within associated city and state. Participants agree to resolve any disputes through arbitration, which will be conducted in accordance with the rule of the AAA and under the laws of the state where USA Clinic Groups is headquartered. These terms and conditions are drafted in English, and any

translation is provided for convenience. In the event of a discrepancy between the English version and a translated version, the English version shall prevail.

12. Contact

For questions or concerns related to the Refer a Friend Program, participants may contact USA Clinic Groups using the following contact information:

Email: marketing@usaclinics.com

Please allow 48 hours for a response. We appreciate your patience. By participating in the Refer a Friend Program, participants agree to these terms and conditions. For general inquiries or information about USA Clinic Groups services, please refer to our main contact details available on our official website.